
Programme of Joint Action Overview

The Programme of Joint Action (PJA) was developed by the OFT in partnership with Local Authority Trading Standards Services (TSS) Heads of Service, following an extensive consultation across the UK in early 2006. It was launched at TSI Conference in June 2006 and sets out how OFT and TSS will work together to address some of the key issues that TSS face.

Our goal is to support TSS to modernise their services to achieve more consistent and better coordinated service delivery, and a more risk-based approach, thereby helping them to address the lack of consistency and coordination in the delivery of local authority regulatory services identified by Hampton as a key concern for business.

Our programme will help to deliver our shared vision of:

- Sustainable, innovative and effective TSS whose contribution to the delivery of the priorities of local and national government is recognised and appreciated.
- TSS working together in an efficient blend of local, regional and national collaborative delivery, and with the OFT and other government departments and agencies.
- TSS and an OFT who apply the principles of better regulation to promote the wellbeing of local communities; to deliver first-rate services to consumers and to business; and to improve economic productivity and efficiency, locally and nationally.

Specific issues that we seek to address include:

- raising the profile of TSS within local and central government

- securing the sustainability of TSS through improved recruitment and retention
- rationalising information demands upon TSS and improving access to and use of information and intelligence
- developing a strategy for the future provision of consumer intervention services
- improving mechanisms for promoting and sustaining good practice
- improving access to funding through guidance for TSS and those central government departments and agencies that provide funding for local authority regulatory services.

More than 60 TSS personnel are working with OFT Project Managers to deliver these objectives by the overall programme deadline of March 2008.

We also have elected members on the programme board as representatives from TSI, LACORS, DTI and the Better Regulation Executive.

Programme board members

- Senior responsible owner Christine Wade
- Senior supplier David Fisher
- OFT members Colin Brown
Paul Gurowich
- LACORS representative Wendy Martin
- TSI representative Noel Hunter/Ron Gainsford/Dave Roderick
- DTI representative Sharon Coe
- TSS nominations Bill Cassie Aberdeenshire
Peter Denard Surrey
Rob Gardner Lambeth
David Livingstone Northern Ireland
David Riley Isle of Anglesey
Phil Thomas Swindon
Jeff Bell North East
- Elected members Joanna Spicer Suffolk CC
Terry Neville Enfield
David Bellotti Bath & NE Somerset
Glyn Carron Torfaen

Workstream 1 members

- Project co-manager Ben Aldersey
- TSS representatives Robert Briggs Portsmouth
John Malone Wirral
Nigel MacKenzie Highland
Lynda King Somerset
Steve Birch Worcester
Simon Wilkinson Vale of Glamorgan
Graham Hebblethwaite West Yorkshire
Robert Taylour Derbyshire
Fiona Exley Islington
- LACORS representative Wendy Martin
- TSI representative Ron Gainsford

Workstream 2 members

- Project co-manager Pauline Mawson
- TSS representatives Lucy Magill Poole
Tony McAuley East Lothian
Graeme McPherson West Sussex
Mike Pigrem Herefordshire
Matthew Cridland Newport
Peter Heafield Lincolnshire
Tony Downham West Yorkshire
Jill Korwin Suffolk
Patricia Adair TSSE
- LACORS representative Wendy Martin
- TSI representatives Ron Gainsford
Phil Owen

Workstream 3 members

- Project co-manager Ben Aldersey
- TSS representatives John Peerless Brighton & Hove
David Phillips Cornwall
Brian Yendole Oxfordshire
Robert Robinson Sandwell
David Thomson South Ayrshire
John Reynolds Gwynedd
- LACORS representative Wendy Martin
- TSI representative Ron Gainsford

Workstream 4 members

- Project manager Sy Balendran
- OFT representatives Chris Portman
Carol Brady
Christine Cryne
- TSS representatives Peter Adamson Moray
Tony Allen Oldham
Stephen Meale Bristol
Graham Russell Staffordshire
Clive Jones Powys

- Malcolm Shead Essex
- Su Holmes LOTSA
- LACORS representative Donna Sidwell
- TSI representative Paul Ramsden

Workstream 5 members

- Project manager Brian Jackson
- TSS representatives
 - Bill Jaggs Dorset
 - Harry Miller Western Isles
 - Malcolm Osbourne North Lincolnshire
 - Nigel Strick Oxfordshire
 - Heena Prajapati CENTSA
 - Jane Shepherd Cardiff
 - Caraline Ryan Nottingham City
 - John Pye Lewisham
 - Louise Baxter East Sussex
- Consumer Direct representatives
 - Lynn Duggan CD Central
 - Chris Chesham CD West Midlands
 - Michele Shambrooke CD South East
- TSI representative Bryan Lewin
- LACORS representative Donna Sidwell

Workstream 6 members

- Project manager Brian Jackson
- TSS representatives
 - Margaret Butler West Sussex
 - Robert Sexton Bracknell
 - Nigel Houlston Telford
 - Stephen Hay Torfaen
 - Peter Heafield Lincolnshire
 - Theo Lamptey Barking & Dagenham
 - Matt Boxall York
- Regional Coordinator representatives
 - Angela Blair SCOTSS
 - Jean Dunkley SWERCOTS
 - David Nicholson WHOTS
- DTI representative Heidi Munn

- TSI representative Bryan Lewin
- LACORS representative Donna Sidwell

Workstream 7 members

- Project manager Mike Coates
- TSS representatives
 - Ken Daly Dundee
 - Mark Pullin South Gloucestershire
 - Jacqui Kennedy Birmingham
 - Phil Glanville Monmouthshire
 - Mike Hill Essex
 - Peter Davenport Havering
 - Linda Johnston Birmingham
- LACORS representative Gwyneth Beddoe
- TSI representative Dave Roderick