

TABLE D.1A: PROSECUTIONS UNDER THE TRADE DESCRIPTIONS ACT 1968:  
1 APRIL 2003 TO 31 MARCH 2004

		(1) False description of goods (s1)			(2) False statements about services (s14)		
<b>Reported cases</b>		<b>Numbers</b>	<b>Fines</b>	<b>Compensation</b>	<b>Numbers</b>	<b>Fines</b>	<b>Compensation</b>
<b>Group A: House fittings and major appliances</b>							
AA	House Construction	0	0	0	0	0	0
AB	Home improvements	12	8,625	0	61	42,400	317
AC	Double glazing products and installation	5	9,150	0	6	11,500	0
AD	Furniture (not upholstered or nursery), pictures, etc	5	1,600	0	0	0	0
AE	Upholstered furniture	5	2350	0	0	0	0
AF	Carpets and other floor coverings	2	300	39	0	0	0
AK	Textiles and soft furnishings	1	400	0	0	0	0
AL	Radio, TV and audiovisual equipment etc	2	0	0	2	500	0
AM	Personal computers and related hardware	8	16850		2	1,750	0

AN	Large white goods and major fixed appliances	3	700	0	3	2,500	0
AO	Other electrical domestic appliances	3	1,400	0	0	0	0
AP	Repairs to domestic appliances and equipment	2	3,000		1	0	0
<b>Totals</b>		<b>48</b>	<b>44375</b>	<b>39</b>	<b>75</b>	<b>56,650</b>	<b>317</b>

		(1) False description of goods (s1)			(2) False statements about services (s14)		
Reported cases		Numbers	Fines	Compensation	Numbers	Fines	Compensation
<b>Group B: Other household requirements</b>							
BA	Food and drink	70	53,650	0	1	750	0
BB	Domestic solid and liquid fuel	2	500	0			
BC	Gas				7	3,250	0
BD	Electricity				2	5,000	0
BJ	DIY materials and tools	3	2,000	0			
BM	Telecommunications (excluding mobile phones)	1	250	0			
BN	Mobile phones and services	1	1,500	0			
BP	Hardware, cleaning materials, other household goods and services	4	7,975	0	2	1,300	0
BQ	Gardens including plants, garden furniture, tools and services	10	1,000	475			
<b>Totals</b>		<b>91</b>	<b>66,875</b>	<b>475</b>	<b>12</b>	<b>10,300</b>	<b>0</b>

		(1) False description of goods (s1)			(2) False statements about services (s14)		
Reported cases		Numbers	Fines	Compensation	Numbers	Fines	Compensation
<b>Group C: Personal goods and services</b>							
CA	Clothing and clothing fabrics	52	47,248	47.49	1	140	0
CD	Pharmaceutical products, dental/optical and other medical services	1	0	0	1	0	0
CE	Toilet articles, perfumery, hairdressing and beauty care	1	500	0	0	0	0
CF	Jewellery, silverware, clocks and watches	6	1,250	0	0	0	0
CH	Tobacco	15	8,070	0	0	0	0
CK	Footwear and footwear repairs	2	5,500	0	0	0	0
CM	Homeworking schemes	0	0	0	0	0	0
CZ	Other personal goods and services	19	38,920	56.66	2	4,000	0
<b>Totals</b>		<b>96</b>	<b>101,488</b>	<b>104.15</b>	<b>4</b>	<b>4,140</b>	<b>0</b>

Reported cases		(1) False description of goods (s1)			(2) False statements about services (s14)		
		Numbers	Fines	Compensation	Numbers	Fines	Compensation
<b>Group D: Other Services</b>							
DG	Non-life insurance	2	0	0	1	0	0
DP	Estate agency, house purchase, surveying and valuation	0	0	0	7	7,300	348
DY	Other professional services	0	0	0	4	2,340	0
<b>Totals</b>		<b>2</b>	<b>0</b>	<b>0</b>	<b>12</b>	<b>9,640</b>	<b>348</b>

Reported cases		(1) False description of goods (s1)			(2) False statements about services (s14)		
		Numbers	Fines	Compensation	Numbers	Fines	Compensation

		Numbers	Fines	Compensation	Numbers	Fines	Compensation
<b>Group E: Transport</b>							
EE	Second hand cars	180	180,451	32,968.86	7	9,400	0
EF	Car repairs and servicing	8	9,250	0	6	4,600	1,034
EG	Motorcycles and motorcycle repairs	0	0	0	0	0	0
EH	Bicycles and repairs	0	0	0	0	0	0
EK	Petrol and oil	14	14,554.44	0	1	400	0
EM	Road,rail,air,and sea travel excluding car hire	1	250	0	0	0	0
EN	Freight, shipping & removal services excluding post services	0	0	0	1	500	0
EO	Motor vehicle spare parts, tyres and accessories	2	1,700	32.66	1	700	32.66
EY	Boats, caravans, trailers, motorised buggies and other vehicles	8	10,500	0	0	0	0
EZ	Other motoring costs including driving lessons	2	400	0	1	600	0
<b>Totals</b>		<b>215</b>	<b>217,105.44</b>		<b>17</b>	<b>16,200</b>	

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**33,001.52**

**1,066.66**

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		(1) False description of goods (s1)			(2) False statements about services (s14)		
<b>Reported cases</b>		<b>Numbers</b>	<b>Fines</b>	<b>Compensation</b>	<b>Numbers</b>	<b>Fines</b>	<b>Compensation</b>
<b>Group F: Leisure</b>							
FC	Travel Agents	0	0	0	2	450	1816
FE	Time-sharing in the UK & overseas	0	0	0	0	0	0
FH	Entertainment, catering and accommodation	4	1,225	0	9	25,100	0
FK	Holidays	0	0	0	8	6,900	0
FL	Sports goods, hobbies and camping equipment	0	0	0	0	0	0
FM	Toys, games and video consoles (not video games)	4	1,500	0	1	50	0
FN	CDs, audio and video tapes, records, video/computer software	48	15,303	227	1	0	0
FO	Pets, pet foods & veterinary goods & services inc pet insur	5	6,300	0	1	0	0
FQ	Photography (equipment, film processing services)	3	500	0	2	800	0

FZ	Other recreational goods and services	16	9,825	0	2	500	0
<b>Totals</b>		<b>80</b>	<b>34,653</b>	<b>227</b>	<b>26</b>	<b>33,800</b>	<b>1816</b>
<b>ZZ</b>	No goods or services	14	11,725	0	15	13,700	0

Reported cases	False description of goods (s1)			False statements about services (s14)		
	Numbers	Fines	Compensation	Numbers	Fines	Compensation
<b>Grand totals</b>	<b>546</b>	<b>476221.44</b>	<b>33,846.67</b>	<b>161</b>	<b>146,430</b>	<b>3,547.66</b>

Source: Office of Fair Trading, based on figures supplied by local authority trading standards and environmental health departments

<b>(1)</b>	<b>(2)</b>
<b>In addition to the information shown</b>	<b>In addition to the information shown</b>

above (s1):	above: (s14)
<p>61 defendants were conditionally discharged</p> <p>22 defendants received prison sentences</p> <p>4 defendants were discharged absolutely</p> <p>9 defendants were required to undertake community service</p> <p>1 defendant admonished</p> <p>1 defendant received a probation order</p> <p>7 defendants received a suspended sentence</p> <p>12 defendants received a forfeiture order</p> <p>7 defendants received community punishment order</p> <p>6 defendants received custodial sentence</p> <p>1 defendant received a community rehabilitation order</p> <p>4 defendants received curfew order</p>	<p>11 defendants were conditionally discharged</p> <p>12 defendants received prison sentences</p> <p>1 defendants were required to undertake community service</p> <p>3 defendants had no separate penalty</p> <p>1 defendant received a community rehabilitation order</p> <p>1 defendants received community punishment order</p>