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## Recruitment process complaints procedure

April 2008

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The Office of Fair Trading recruitment processes are underpinned by the principle of selection for appointment on merit on the basis of fair and open competition as outlined in the Civil Service Commissioners' Code which can be found at [www.civilservicecommissioners.org](http://www.civilservicecommissioners.org). If you feel your application has not been treated in accordance with the Code and you wish to make a complaint, you should contact:

Mac McPherson  
Recruitment Manager  
Office of Fair Trading  
Fleetbank House  
2-6 Salisbury Square  
London  
EC4Y 8JX

If you are not satisfied with the response you receive from the Department, you can contact the Office of the Civil Service Commissioners.