

Annexe F

List of those that have assisted
OFT with study

October 2006

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Trade bodies

Association of British Insurers

Association of Mortgage Intermediaries

APACS

British Bankers Association

British Insurance Brokers' Association

Building Societies Association

Consumer Credit Trade Association

Council of Mortgage Lenders

Finance and Leasing Association

Finance Industry Standards Association

Protect

Credit providers

Abbey National

Alliance and Leicester

Barclays

Cooperative Bank

HSBC

HBOS

Lloyds TSB

MBNA

Nationwide

Portman Building Society

RBS

Stroud and Swindon Building Society

West Bromwich Building Society

Insurers

Assurant Solutions

AXA

Cardif Pinnacle

Genworth Financial

Norwich Union

Brokers and intermediaries

British Insurance

Daimler Chrysler

Paymentcare

Paymentshield

Ocean Finance

Others

Citizens Advice

Defaqto Limited

Department of Trade and Industry

Financial Ombudsmen

Financial Services Authority

Financial Services Consumer Council

GFK/NOP

London Economics

HM Treasury

Which?