

# SAVE XMAS

## Facilitator feedback

Thank you for completing this questionnaire. Your comments are valuable and will shape future work in the Save Xmas programme.

### 1. Please fill in your name and contact details

Name \_\_\_\_\_

Organisation \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Post Code \_\_\_\_\_ Telephone No \_\_\_\_\_

Email \_\_\_\_\_

### 2. What was the type of session you ran?

One-on-one     Group     Other \_\_\_\_\_

### 3. How many people attended the session in total? \_\_\_\_\_

### 4. How many were... service users / consumers? \_\_\_\_\_ frontline staff? \_\_\_\_\_

### 5. Who were the main group attendees?

(for example, frontline staff, Sure Start, womens' refuge, housing association tenants etc.)

\_\_\_\_\_

### 6. The Save Xmas campaign is aimed at people who could avoid or limit debt at Christmas by saving small amounts regularly. Did your audience today come from this group?

Yes     No

### 7. Was the session solely focused on Save Xmas?

Yes     No

If no, please state wider session content

\_\_\_\_\_

**8. Do you feel this session helped attendees to:**

**a. Become aware of different ways of saving for Christmas?**

To a great extent     To some extent     Not at all

If not at all, why? \_\_\_\_\_

\_\_\_\_\_

**b. Identify the alternatives to Christmas hamper saving schemes**

To a great extent     To some extent     Not at all

If not at all, why? \_\_\_\_\_

\_\_\_\_\_

**c. Decide how to save for Christmas**

To a great extent     To some extent     Not at all

If not at all, why? \_\_\_\_\_

\_\_\_\_\_

**d. Know where they can find out more on ways of saving**

To a great extent     To some extent     Not at all

If not at all, why? \_\_\_\_\_

\_\_\_\_\_

**9. Were there any parts of the session which attendees found particularly challenging and which would benefit from a change of approach? Please give any suggestions**

\_\_\_\_\_

\_\_\_\_\_

**10. How useful were the toolkit and materials in preparing for and conducting the session?**

Very useful     Useful     Not useful

**11. Overall, how effective do you think the Save Xmas campaign is at raising people's awareness of different savings options?**

Very effective     Fairly effective     Ineffective

**12. Roughly how many more people do you think you will train by the end of March 2009?**

\_\_\_\_\_

**13. Any other comments?**

(For example, how could we improve the campaign?)

\_\_\_\_\_

\_\_\_\_\_

Thank you for completing the feedback questionnaire. Please return all completed questionnaires in the prepaid envelopes provided.